# Demand Response

Smarter Energy, Greater Efficiency, Real Savings.



Smart and Standard Electric with Demand Response

ProTerra® Heat Pump Water Heaters with Demand Response



# Rheem® Demand Response Ready Water Heaters

Rheem's demand response (DR) ready heat pump and electric water heaters reduce energy demand, seamlessly connect to utility-controlled programs and save homeowners energy costs while installing as easily as a standard water heater. Demand response / energy saving programs enable utilities to supply continuous and reliable power for homes and buildings during peak usage hours.

Enrolling in a program provides utilities permission to adjust the water heater's electricity usage, reduce energy demand during peak periods, and reduce carbon emissions.\* In order to participate in programs, customers must connect their water heaters either through a Wi-Fi connection or a communication module installed in the water heater's EcoPort (CTA 2045 port).

The following states require select electric storage and electric storage heat pump water heaters to be equipped with modular demand response communication port or demand response controls compliant with ANSI/CTA-2045-A, ANSI/CTA-2045-B or AHRI 1430: Colorado, Oregon and Washington.

# Rheem demand response connectivity options:

Wi-Fi	EcoPort™ (State-regulated for all residential electric and HPWH)
No additional hardware required	Requires third-party communication module (provided by utility/aggregator)
Not state-specific	Some state programs require a thermal mixing valve
Supported by all water heaters with built-in Wi-Fi powered by EcoNet® technology	CTA-2045 compliant



\*95% of Homeowners participating in a Demand Response Program are satisfied with the experience. The water heater's efficient design allows tank water to remain hot even when not in use.

# Heat Pump, Hybrid Electric and Electric Water Heaters

Our high efficiency, DR ready heat pump and electric models reduce energy demand, seamlessly connect to utilitycontrolled programs and save homeowners energy costs while installing as easily as a standard water heater.

# Rheem® Residential Smart Electric | Professional Prestige®, Classic Plus®, and Classic® Water Heaters









#### Prestige® Smart Electric with LeakGuard™ and Demand Response

- .92 93 UEF
- Recovery rate: 21-25 GPH at a 90° F rise
- Demand response ready EcoPort<sup>™</sup> (CTA-2045 port) is built in for easy connect to utility demand response programs
- LeakGuard™ Integrated Leak Detection and Prevention System with factory installed auto water shut-off valve
- Built-in Wi-Fi powered by EcoNet<sup>®</sup>
- 40, 50 and 55-Gallon capacities

#### **Limited Warranty**

• Tank and Parts - 12 Years







#### Classic Plus® Smart Electric with LeakSense™ and Demand Response

- .92 .93 UFF
- Recovery rate: 21-25 GPH at a 90° F rise
- Demand response ready EcoPort™ (CTA-2045 port) is built in for easy connect to utility demand response programs
- Dual 4500 or 5500 watt SS heating elements
- LeakSense™ Built-in Leak Detection System detects any leak large or small
- Built-in Wi-Fi powered by EcoNet®
- . 40, 50 and 55-Gallon capacities
- 240 Volt AC/Single phase

#### **Limited Warranty**

Tank and Parts – 8 Years





#### Classic® Electric with Demand Response

- 92 93 UFF
- Recovery rate: 17-21 GPH at a 90° F rise
- $\bullet$  Demand response ready EcoPort  $^{\mbox{\tiny TM}}$  (CTA-2045 port) is built in for easy connect to utility demand response programs
- 40, 50 and 55-Gallon capacities
- 240 Volt AC/Single phase

#### **Limited Warranty**

Tank and Parts – 6 Years

EcoNet

LEED Points =

### Rheem® ProTerra® Hybrid and Heat Pump Water Heaters



#### Proterra® Hybrid Electric **Heat Pump with Top Water** Connections & LeakGuard™

- Meets NEEA Tier 4 requirements
- LeakGuard™ Integrated Leak Detection and Prevention System
- Title 24 Compliant (JA13 Ready) Demand Response Ready - Built-in EcoPort™ (CTA-2045 Port) allows easy connection to Utility programs
- 5 Smart Operating Modes
- Built-in Wi-Fi powered by EcoNet®
- 37-145° F Ambient operating temp.
- 40, 50, 65 and 80-Gallon capacities
- 208-240 Volt, 1PH, 30 Amps

#### **Limited Warranty**

• Tank and Parts - 10 Years











EcoNet



#### Proterra® Hybrid Electric Proterra® Plug-In Heat Pump **Heat Pump with Top Water** (120V Dedicated Circuit)

- Connections • Meets NEEA Tier 4 requirements
- Built-in Wi-Fi powered by EcoNet®
- 37-145° F Ambient operating temp. range
- LeakGuard™ and LeakSense™ Ready - Easily add leak detection and prevention with leak sensor and shutoff valve
- Title 24 Compliant (JA13 Ready) Demand Response Ready - Built-in EcoPort™ (CTA-2045 Port) allows easy connection to Utility programs
- 5 Smart Operating Modes
- 40, 50, 65 and 80-Gallon capacities
- 208-240 Volt. 1PH
- 15 and 30 Amp models

### **Limited Warranty**

• Tank and Parts - 10 Years







Up to 3.0 UEF reduces operating

Ready - Easily add leak detection

Title 24 Compliant (JA13 Ready)

and prevention with leak sensor and

Demand Response Ready - Built-in

easy connection to Utility programs

EcoPort™ (CTA-2045 Port) allows

Built-in Wi-Fi powered by EcoNet®

• 37-145° F Ambient operating temp.

LeakGuard<sup>™</sup> and LeakSense<sup>™</sup>

shutoff valve upgrade kit

range

50-Gallon capacity

• Tank and Parts - 10 Years

**Limited Warranty** 





# Proterra® Plug-In Heat **Pump with HydroBoost and** LeakGuard™ (120V Shared Circuit)

- Up to 3.46 UEF reduces operating cost
- Title 24 Compliant (JA13 Ready) Demand Response Ready - Built-in EcoPort™ (CTA-2045 Port) allows easy connection to Utility programs
- LeakGuard™ Integrated leak detection and prevention system with factory installed auto water shut-off valve
- Built-in Wi-Fi powered by EcoNet® 37-145° F Ambient operating temp.
- 40, 50, 65 and 80-Gallon capacities

## **Limited Warranty**

• Tank and Parts - 10 Years



#### Proterra® Plug-In Heat Pump with HydroBoost (120V Shared Circuit)

- Up to 3.46 UEF reduces operating cost
- Title 24 Compliant (JA13 Ready) Demand Response Ready - Built-in EcoPort™ (CTA-2045 Port) allows easy connection to Utility programs
- Built-in Wi-Fi powered by EcoNet®
- 37-145° F Ambient operating temp. range
- 40, 50, 65 and 80-Gallon capacities

## **Limited Warranty**

• Tank and Parts - 10 Years



# **How the Programs Work**

After connecting their demand response ready products powered by EcoNet® technology, homeowners can enroll in utility programs available in their service area. Rheem offers partnerships with a variety of aggregators so homeowners can choose the one that best fits their needs. Participation in these utility programs is a 3-step process:

- Purchase and Install a Rheem Demand Response Ready water heater powered by EcoNet® technology.
- Download the free EcoNet® app and connect the water heater.
- 3. Select and enroll in a utility program with one of the participating aggregators. This can be done either through the partners' website or directly through the EcoNet® app. The aggregator requires connection to the utility as part of the enrollment process in order to manage events.

# **Contact Us**

Customer Service, Warranty, Parts	
Tankless Customer Service, Warranty, Parts	
Technical Service	800.HEATER3
	(800.432.8373)
Technical Service for Heat Pump Water Heater	
EcoNet Support	800.255.2388
Fax	
Plumber Business Support	866.339.2388
	PlumberBusinessSupport@Rheem.com
Website	Rheem.com

#### **Parts and Accessories**

Rheem offers a wide assortment of parts and accessories for all your water heating needs. For more information, see your Rheem Parts and Accessories Catalog, call 800.621.5622 or go to www.rheemparts.com.

## **Limited Warranty**

See Rheem Warranty Certificate for complete information.



In keeping with its policy of continuous progress and product improvement, Rheem reserves the right to make changes without notice.